

To: Eclipse BD Support Agreement & Warranty Customers

Date: April 11, 2011

Subject:Urgent Notice regarding ImageEncoder Software

Urgent Notice: We have discovered a serious problem with BD mastering relating to images that have the Bus Encryption Flag (BEF) enabled. To avoid making bad masters, please revert to ImageEncoder 4.0PR1 immediately. The software can be downloaded from our FTP at the following location:

<ftp://ftp.eclipsedata.com/IEScheduler/ies-ie40pr1.zip>

Password: 1RP04eiSEi7

We will provide more information describing the problem and have a new version of ImageEncoder available shortly.

Note: This version of ImageEncoder is not suitable for performing ROM Mark license updates. Please contact Eclipse technical support for instructions on performing a license update if necessary.

You may be required to login to Eclipse's FTP site. Contact Eclipse Customer Support if you do not already have the username and password.